

MultiLearn: Required Online Learning

Welcome to MultiCare! To make the transition into our system as smooth as possible, we would like each traveler to watch a series of videos that will teach them about our specific EMR. Although we use Epic, MultiCare Connect® is a highly customized system and the completion of this video series that we call MultiLearn is required. The entire experience should take less than 2 hours. If for some reason the traveler is unable to watch MultiLearn, please fill out the MultiLearn Issue Reporting Form on page 2 and fax it to Lisa Bishop at 253-697-7264.

Steps to access MultiLearn:

1. Find the MultiCare web site at www.multicare.org.
2. Click 'For Providers' in the upper right corner.
3. Toward the center of the screen in the section called 'Education & Training' click on the link that says 'MultiLearn (Log-in Required)'.
4. You will be on a secure page. Enter a username of medstaff and a password of multicare.

MultiLearn has 3 Units. Please read all the section names under all three units before you start watching as it gives you some idea of what you will be learning. All the lessons are links. Some lessons are video only and some also have simulations. In some cases, the lessons build on one another, so it is best to complete them in order.

The MAR link is the last link in MultiLearn so when you have finished that one, you are all done. There is nothing to print.

The instructor led class for travelers at MultiCare is very demanding, so please come prepared by learning as much as possible from MultiLearn. Travelers can access MultiLearn as many times as needed.

Practicing in PLAY is not available and access will not be granted.

MultiLearn Issue Reporting Form

ATTN: Lisa Bishop

Traveler's name _____

Traveler's company and expected start date _____

The above stated Traveler was unable to complete MultiLearn for the following reason(s):

- ☐ I do not have access to a computer.
- ☐ I do not have access to the internet.
- ☐ I could not access www.multicare.org.
- ☐ The username and password given to me did not work.
Please write in the username and password you were given.

Please write in the error message you received.

- ☐ I watched some of it but stopped because it wasn't working well on my computer.
Please describe:

- ☐ Other (please use the blank space below to explain)